Please use the following process to submit a prior authorization request for consumable medical supplies, such as wipes that are not available under the Medicaid state plan, to eQHealth for review as a Special Service under Early and Periodic Screening, Diagnostic, and Treatment (EPSDT).

- The recipient's DME provider completes the Multi-Specialty Services Prior Authorization Request form found at eQHealth Florida's website (fl.eqhs.org), under the Forms and Downloads section of the Multi-Specialty/ADI tab: http://fl.eqhs.org/LinkClick.aspx?fileticket=xacYIZSbCEc%3d&tabid=333&mid=942
- Use the A9900 procedure code (Miscellaneous DME Supply, Accessory, or Service) in the procedure code/description field and mark "Special Services" in the Service Category section of Multi-Specialty Services Prior Authorization Request form.
- Supporting documentation must also be provided, including:
 - Physician order (with NPI and physician signature)
 - Clinical documentation supporting the medical necessity of the request
 - Cost of the supplies
 - Please note supporting documentation cannot be more than 1 year older than the date of the request
- Fax or mail the completed Multi-Specialty Services Prior Authorization Request form, along with supporting documentation, to eQHealth:
 - The fax number is: 813-397-1783.
 - The mailing address is:

eQHealth Solutions Attn: Exempt Services 5802 Benjamin Center Dr., Ste. 105 Tampa, FL 33634

- An authorization number to be used on claims for reimbursement will be created in FMMIS for approved requests. Please do not also submit a request in eQSuite.
- Contact the toll free eQHealth customer service line at 855-444-3747 for questions about completion of the Multi-Specialty Services Prior Authorization Request form or submission requirements.